Volume Contents

VOLUME 20 NUMBER 1 FEBRUARY 1999

Special Issue: Research Methods and Conceptualisations

Obituary	1	Martin Oppermann (1964–1998) *Chris Ryan and Bill Faulkner*
Editorial	3	Innovations in tourism management research and conceptualisation *Bill Faulkner*
Papers	7	Surveillance of the worlds of tourism: Foucault and the eye-of-power *Keith Hollinshead*
	25	Memory-work: a method for researching women's tourist experiences *Jennie Small*
	37	Life and work history analysis: the value of this research method for hospitality and tourism *Adele Ladkin*
	47	The semiotic paradigm: implications for tourism research *Charlotte M. Echtner*
	59	Sensitivity to cultural difference in tourism research: contingency in research design *Sigrid Schuler, Lucinda Aberdeen and Pam Dyer*
	71	Structural equation modeling with Lisrel: application in tourism *Yvette Reisinger and Lindsay Turner*
	89	A neural network model to forecast Japanese demand for travel to Hong Kong *Rob Law and Norman Au*
	99	A comparative evaluation of qualitative data analytic techniques in identifying volunteer motivation in tourism *Melinda J. Anderson and Robin N. Shaw*
	107	The use of a specific non-response option on Likert-type scales *Chris Ryan and Ron Garland*
	115	Holistic tourism-crime modelling *M. Kathrada, C.J.S.C. Burger and M. Dohnal*
	123	Ecotourism: towards congruence between theory and practice *Sheryl Ross and Geoffrey Wall*
	133	Tourism and hospitality research journals: cross-citations among research communities *Richard M. Howey, Kathryn S. Savage, Marja J. Verbeeten and Hubert B. Van Hoof*
Case Study	141	Spatial analysis – an application of nearest-neighbour analysis to tourism locations in Macedonia *CH.A. Vasiliadis and A. Kobotis*
Notes	149	Stated vs. computed travel data: a note for TCM practitioners *Catherine Liston-Heyes*
	153	Trainspotting: data collection from a captive audience *Gillian Day*

157 Triangulation in qualitative tourism research
Alain Decrop

163 The tourism satellite account: foundations, progress and issues
Douglas C. Frechtling

171 Calendar

173 Forthcoming papers

VOLUME 20 NUMBER 2 APRIL 1999

Obituary 175 Arthur John Burkart

Editorial 177 Issues of sustainability in tourism
Chris Ryan

Opinion pieces 179 Indicators of tourism sustainability
Ted Manning

183 Limits of tourism development in peripheral destinations: problems and challenges
Dimitrios Buhalis

187 Towards sustainable tourism development: observations from a distance
L Twining-Ward

189 Conventional or sustainable tourism? No room for choice
B H Farrell

Papers 193 The relationship between personality, gender, and tourism behavior
Elspeth A Frew and Robin N Shaw

203 The potential effects of climate change on the Scottish tourist industry
S J Harrison, S J Winterbottom and C Sheppard

213 Developing the heritage tourism product in multi-ethnic cities
Alison Caffyn and Jane Lutz

223 A study of gender differences: young tourist behaviour in a UK coastal resort
Neil Carr

229 The content of tourism degree courses in the UK
David Airey and Susan Johnson

237 A service performance model of Hong Kong cruise travelers' motivation factors and satisfaction
Hailin Qu and Elsa Wong Yee Ping

Case study 245 Ecotourism and the empowerment of local communities
Regina Scheyvens

Research Note 251 Backpaper hostels and their guests: attitudes and behaviours relating to sustainable tourism
Tracey Firth and Nerilee Hing

255 Hoof prints on the mind: an exploration of attitudinal relationships between bush-walkers and commercial horseback tours
Sue Beeton

261 Book reviews

269 Calendar

271 Forthcoming Papers

VOLUME 20 NUMBER 3 JUNE 1999

Papers

273 Crafting a value-driven vision for a national tourism treasure
J R Brent Ritchie

283 Consequences of resort development. A comparative study
Patty Simpson and Geoffrey Wall

297 Toward a national tourism research agenda for Canada
Stephen L J Smith

305 Towards a tourism research strategy for New Zealand
Chris Ryan and David Simmons

313 Tourism and the symbols of identity
Catherine Palmer

323 Management style and competitive strategies among tourism firms in the Northern Rivers
K Dimmock

341 Service quality of travel agents: the case of travel agents in Hong Kong
Terry Lam and Hanqin Qiu Zhang

351 Stakeholder interviews and tourism planning at Pamukkale, Turkey
Fisun Yuksel, Bill Bramwell and Atila Yuksel

Research note

361 A qualitative and quantitative assessment of Hong Kong's image as a tourist destination
W M Choi, Andrew Chan and Janice Wu

Reports

367 The first Australian wine tourism conference *Jack Carlsen*; 'Agenda 2010: for small businesses in the World's longest industry – A growing contribution to European tourism.' Llandudno, Wales 20–22 May 98 *D Buhalis*; The 4th Tourism Asia Pacific Association Conference in Tanyang, South Korea, 1998 *Shalini Singh*

Book reviews

373 The Economics of Tourism *Thea Sinclair and Mike Stabler Routledge* (Larry Dwyer); Sustainable Tourism A Marketing Perspective *Victor T. C. Middleton and Rebecca Hawkins* (John Tribe); Gay Men, Travel and HIV Risk *S. Clift and S. Forrest* (H. L. Hughes); Rural Tourism: A Solution for Employment, Local Development and Environment *World Tourism Organization* (Sue Beeton); Tourism and Sustainability: Principles to Practice *M. J. Stabler (ed.)* (Ross K. Dowling)

383 Calendar

385 Forthcoming papers

VOLUME 20 NUMBER 4 AUGUST 1999

Opinion pieces

387 The evolution of the tourism academic: missing links raise questions regarding sustainability and development of the profession
Tim Snaith and Graham Miller

389 Tourism 2000: selling the millennium
Daniel H Olsen and Dallen J Timothy

Papers

393 A novel, user-based rating system for tourist beaches
Robert Morgan

411 Movers and shakers: chaos makers in tourism development
Roslyn Russell and Bill Faulkner

425 A chaos approach to tourism
Bob McKercher

435 Small business development and tourism: *Terra incognita*?
S J Page, P Forer and G R Lawton

461 Poland: in-bound tourism from the UK
S Michèle Langlois, John Theodore and Elizabeth M Ineson

471 An analysis of tourism policy development in modern China
Hanqin Qiu Zhang, King Chong and John Ap

487 Attracting Japanese tourists into the rural hinterland: implications for rural development and planning
Ann Murphy and Peter W. Williams

501 The implications of technological developments on Tourist Information Centres
Jo Connell and Paul Reynolds

511 Restructuring and local economic development: implications for seaside resort regeneration in Southwest Britain
Sheela Agarwal

523 Bilateral tourism imbalance – is there a cause for concern: the case of Australia and Korea
Bruce Prideaux and Sang Mu Kim

Research notes

533 The potential impact of the Millennium Bug on tourism
Bob McKercher and Ilena Young

539 Exploring the touristic image of Jordan
Ingrid Schneider and Sevil Sönmez

Case studies

543 Tourism development and environmental protection in southern Sinai
Myra Shackley

549 Balearic islands tourism: a case study in demographic segmentation
Catalina Juaneda and Francisco Sastre

Book reviews

553 Integrated Heritage Management: Principles and Practice; *C. M. Hall and S. Mc Arthur* (Keith Dewar); Economics for Hospitality Management *Peter Cullen* (H. Anthea Rogers); Tourism Policy and Planning: Case Studies from the Commonwealth Caribbean. *Paul F. Wilkinson* (Kaye Thorn); Creating Island Resorts *Brian E. M. King* (Russell Arthur Smith); Tourism Information Technology *Pauline J. Sheldon (ed.)* (Thor Flognfeldt)

561 Calendar

563 Forthcoming papers

VOLUME 20 NUMBER 5 OCTOBER 1999

Papers

565 European aviation: the emergence of franchised airline operations
Lesley Pender

575 The state of travel and tourism human resources in Latin America
Abraham Pizam

587 An analysis of Mainland Chinese visitors' motivations to visit Hong Kong
Zhang Qiu Hanqin and Terry Lam

595 Residents' opinions of tourism development in the historic city of York, England
Tim Snaith and Art Haley

605 A conceptual analysis of tourism-supported employment which reduces the incidence of exaggerated, misleading statistics about jobs
Neil Leiper

615 Gay men and tourism: destinations and holiday motivations
Stephen Clift and Simon Forrest

627 Themes and issues in comparative destination research: the use of lesson-drawing in comparative tourism research in the North Atlantic
Tom Baum

Case study 635 Marketing identity of the tourist product of the Republic of Croatia
Marcel Meler and Drago Ruzic

Work in progress 645 International tourists and road safety in Australia: developing a national research and management programme
Jeffrey Wilks, Barry Watson and Ian J. Faulks

Book review 655 Managing Facilities *Christine Jones and Valerie Jowett (eds.)* (T. Lockyer); Prostitution, Power and Freedom *Julia O'Connell Davidson (ed.)* (Chris Ryan); Tourism and Health: Risks, Research and Responses *Stephen Clift and Peter Grabowski (eds.)* (Glenda Lawton)

661 Calendar

663 Forthcoming papers

VOLUME 20 NUMBER 6 DECEMBER 1999

Papers 665 Sensation seeking and attitudes to aspects of national parks: a preliminary empirical investigation
Graeme Galloway and Karla Lopez

673 Evaluating ecotourism: The case of North Sulawesi, Indonesia
Sheryl Ross, Geoffrey Wall

Research note 683 Hospitality management education in Greece: An exploratory study
Evangelos S. Christou

Book Review 693 Tourists and Tourism: Identifying with People and Place, *S. Abram, J. Waldren and D. Macleod (eds.)* (Stephen Page)

697 List of referees for 20/6

701 Calendar

703 Forthcoming papers

I Index to Volume 20, 1999